

C-ARROW STABLES

SHIPPING AND REFUND POLICIES

Cash or credit at time of pick-up is preferred. But if you want to pre-pay using a secure payment method online, please read the instructions below.

All items are local pick-up only, unless shipping arrangements have been made prior to transaction. Keep this in mind before you confirm your order! No refunds will be issued for items that are not picked up. For online transactions paid with credit card, please bring a copy of the receipt at time of pick-up. We will not release the item without a copy of the receipt. Items must be picked up within 48 hours (and during normal business hours).

For items to be paid for in cash, arrangements are to be made within 24 hours, and items will not be held for longer than 48 hours.

All animal sales are local pick-up only. Keep this in mind before you confirm your order! No refunds will be issued for animals that are not picked up. For online transactions paid with credit card, please bring a copy of the receipt at time of pick-up. We will not release the animal without a copy of the receipt. Animals must be picked up within 48 hours (and during normal business hours).

For animals to be paid for in cash, arrangements are to be made within 24 hours, and animals will not be held for longer than 48 hours.

No returns or refunds on live or tack items. Buyer is to inspect condition at time of pick-up. Animals will be in healthy condition at time of pick-up. We cannot guarantee animal care after leaving our facility, so no refunds will be issued for animal purchases! (Special contracts may be drafted for animal purchases over \$500. Contact C-Arrow for details). Please have appropriate transportation for your animals. If you do not have appropriate transportation, C-Arrow reserves the right to hold the animal until appropriate transportation can be arranged (up to 48 hours). Any additional time will accrue a daily upkeep fee for the animal, to be determined by C-Arrow.